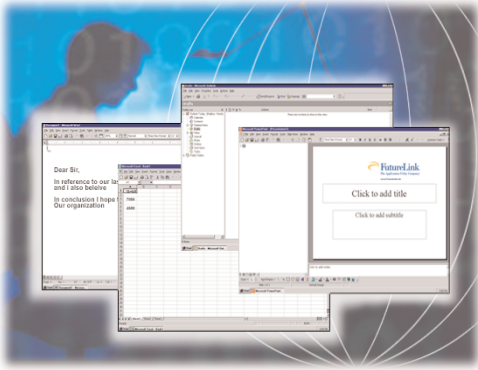


FutureLink Office™



FutureLink Office Features

If you're like most business professionals and owners, you are frustrated with the amount of time and money you spend on your network infrastructure. From break/fix interruptions to software updates and upgrades, these interruptions isolate you from your core responsibilities. FutureLink Office and its world-class hosting services enable you to focus on your business while minimizing IT costs, increasing system performance and reliability.

The advantages of FutureLink Office lie in providing application services from centralized locations – application hosting as it is called – or ASP. We create an entire virtual network for your business. FutureLink's multi-million dollar state-of-the-art data centers provide unprecedented performance and reliability to customers worldwide.

FutureLink Office "web-enables" standard business applications – Microsoft Word, Excel, PowerPoint, Access, and others – and makes them available to you and your employees from any computing device, anywhere in the world with the speed, simplicity, and service of a utility.

To further maximize your company's productivity FutureLink Office is also available using Microsoft's entire suite of Exchange 2000. This powerful, industry-standard messaging platform allows your employees to email, collaborate, post messages, add tasks, and schedule meetings from anywhere in the world!

FutureLink Office Features:

- The Microsoft Office 2000 Professional Suite (Word, Excel, PowerPoint, Outlook or Outlook Express, Access, Publisher, and Small Business Tools)
- 99.9% uptime Service Level Guarantee
- Free Software Upgrades
- 100 MB of File Storage
- 24 x 7 Live Help Desk Support
- Network Monitoring in FutureLink's Network Operations Center
- Nightly Backups of your data
- Universal Printer Support
- Unrivaled Security Systems
- Quick links to leading industry web sites
- Integrated E-mail options (Exchange, POP3)

Exchange 2000 Features:

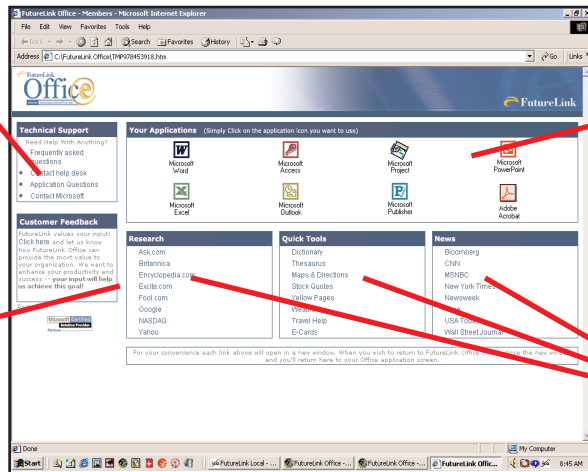
- Microsoft Exchange 2000 Messaging Platform
- 75 MB of Exchange File Storage
- Calendaring, messaging, and meeting collaboration for Outlook

The Option to Obtain:

- Additional file storage (virtually unlimited)
- Unlimited internet access

Technical Support
 FutureLinkOffice provides live support 24 hours a day from our Help Desk. You can also access a thorough Frequently Asked Questions reference page as well as quick links directly to Microsoft.

Customer Feedback
 Your input and feedback can help us improve our FutureLinkOffice. We are dedicated to continuously enhance the productivity and success of your organization.



Your Applications
 All of your application icons and data files are accessible from your Office portal.
 FutureLinkOffice's library of applications is continually growing offering software from the best content developers in the world.

Web Links
 FutureLinkOffice provides quick links to some of the best business productivity sites available on the Web. Market research, world news, stock prices, even a dictionary and thesaurus are provided on your FutureLinkOffice Web page.

Advantages and Benefits

- **Simple, yet Secure.** Keeping your network simple is a primary step in putting you back in control of managing your business. And with FutureLink handling all of the data center and IT complexities, all you need is a computer that includes a browser, and an internet connection. No locally-stored business applications are necessary!
- **Shared Folders and Files.** Everyone within your organization can store their files in shared folders so everyone has the ability to access essential data.
- **Predictable Costs.** FutureLinkOffice hosted suite of business applications completely eliminates the unknown or hidden IT costs, and provides a recurring monthly cost-per-user pricing structure. You will always know your IT costs to the penny.
- **Performance at Any Bandwidth.** All FutureLinkOffice applications run on Compaq latest high-speed servers, rivaling virtually all desktop systems. Using popular, yet sophisticated NetUse software from Citrix, your computer simply becomes a secure "browser" to your application running in FutureLink's data center—even over standard telephone lines!
- **Substantial savings.** One of the most immediately recognized benefits of hosted business application is the elimination of huge up-front capital investment associated with installation and maintenance of in-house networking systems. FutureLinkOffice enabled you to devote resources and time to your core business.
- **World-class System Security and Backup.** Eliminate information and productivity loss from virus attacks of systems corruption. FutureLink's firewalls, backup procedures and 24x7x365 network monitoring used in our data centers are so reliable we can guarantee 99.9% uptime service availability. And with all data and applications stored in a central and secure data center, you run no risk of losing data in the event of lost, stolen, or failed desktop computers.

- **On-demand Scalability.** Adding or removing users, adding more disk space, and expanding your usage of rentable applications is only a phone call or a mouse click away. Within hours, you're on-line with all the new functionality you require.
- **Integration with Your Existing Network.** Easy-to-use, yet secure drive-mapping features and FutureLink's UniPrint universal printer drivers provide you with seamless access to all your local files and printers.
- **Point-to-point Service.** FutureLink can also provide the internet connectivity between you and FutureLink's data centers. FutureLink's partnerships with the world's leading internet service providers combined with its world-class data centers creates a complete ASP solution unrivaled in quality, reliability, and cost.

Join thousands of business owners who already enjoy the advantages of FutureLink's hosting services. Getting back to your business is only a short demonstration away. Take a test drive by steering to www.futurelinkoffice.net, and then give FutureLink a call at 877-216-6001.

FutureLinkOffice is available through a large network of highly qualified resellers nationwide. Contact FutureLink for the FutureLinkOffice representative nearest you.



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